# RACHEL DYSART

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## PROFILE

I am an experienced software quality engineer with over 6 years of experience testing on multiple platforms. I have excellent time management skills, strong work ethic and the ability to take on multiple roles to be successful. My diverse experience and passion for quality and usability would make me a productive addition to your team.

## EXPERIENCE IN TECHNOLOGY

### WEBMASTER, THE LAW OFFICES OF KEITH DYSART; SANTA CRUZ — 2009-2010

I am currently the webmaster, marketing manager and legal assistant for a law office in Santa Cruz. I have learned that to be successful you must be willing to master multiple roles. I taught myself XHTML 1.0 and CSS and designed the website using SEO strategies. As a marketing manager I've designed a corporate image that is professional and consistent. I have also mastered the DissoMaster software that is used by the state of California in calculating spousal and child support.

### SQA ENGINEER, APPLE COMPUTER, INC.; CUPERTINO, CA — 1996-2001

I was a software quality assurance engineer with the Core Tools group. We ported the Java VM to Mac OS Classic and Mac OS X. Some of my learning achievements and responsibility highlights were:

- ✦ I learned management skills when I managed a group of SQA contractors
- ✦ I successfully performed the role of test lead for the SDK for MRJ 2.2
- ✦ I completed an International Testing course through Apple and applied my knowledge to my testing
- ✦ I learned how to write test plans and follow through with execution of those plans.
- ✦ I did focused testing on Java Applications and Applets and communicated results through Radar
- ✦ I worked closely with engineers when diagnosing software bugs

### SQA CONTRACTOR, APPLE COMPUTER, INC.; CUPERTINO, CA — 1995-1996

I learned how to do application testing for the Newton 2.0 while working with the StarCore group. I had several tasks such as shareware compatibility testing, creating and implementing test suites for Newton and support software that ran on Windows and the Mac Classic OS.

## EXPERIENCE IN EDUCATION

### STUDENT TEACHER, BETHANY UNIVERSITY; SCOTTS VALLEY, CA — 2008-2009

As a student teacher I learned how to design, teach and evaluate a complete curriculum. I solo-taught students from kindergarten through fourth grade at various Santa Cruz schools. I utilized my computer skills to develop advanced lessons that were well received. The most important skills I mastered while student teaching were time management and conflict resolution.

### TEACHING ASSISTANT, UC SANTA CRUZ; SANTA CRUZ, CA — 1992-1994

While I attended UCSC as a student I worked as a teaching assistant for the math department. I taught small classes for a computer MathLab course and I worked with various professors as a grader for homework and exams.

## EDUCATION

Bethany University, Scotts Valley, CA — MA Teaching with CA Teaching Credential, 2009
Apple University Cocoa Programming Course, Cupertino, CA 2000
UC Santa Cruz, Santa Cruz, CA — BA Mathematics, 1994

## SKILLS

I have extensive experience with various kinds of software testing on multiple platforms. My time management skills are well honed and I'm able to take on multiple tasks and roles to be successful. I have experience using various kinds of software such as the Adobe CS4 Suite, iWork applications, iLife applications, and many more. I am focused, hard-working and dedicated to quality and usability. I thrive in a high energy team environment and will work closely with team members to achieve our product and release goals.